

LIGHTNING DOCS

TROUBLESHOOTING:

Where are my signature blocks?



A missing signature block is usually caused by one of the *following* issues:

- A *signer* was not entered for your borrowing entity
- A *property owner* was not selected for your collateral property

If the borrower's name appears, *but there isn't a signature line:*

- You likely need to revisit the *Borrower Information* page of the interview, and add in a signer.

The screenshot shows a form titled "Enter Borrower(s): (1)" with a close button (X) in the top right corner. The form contains the following fields:

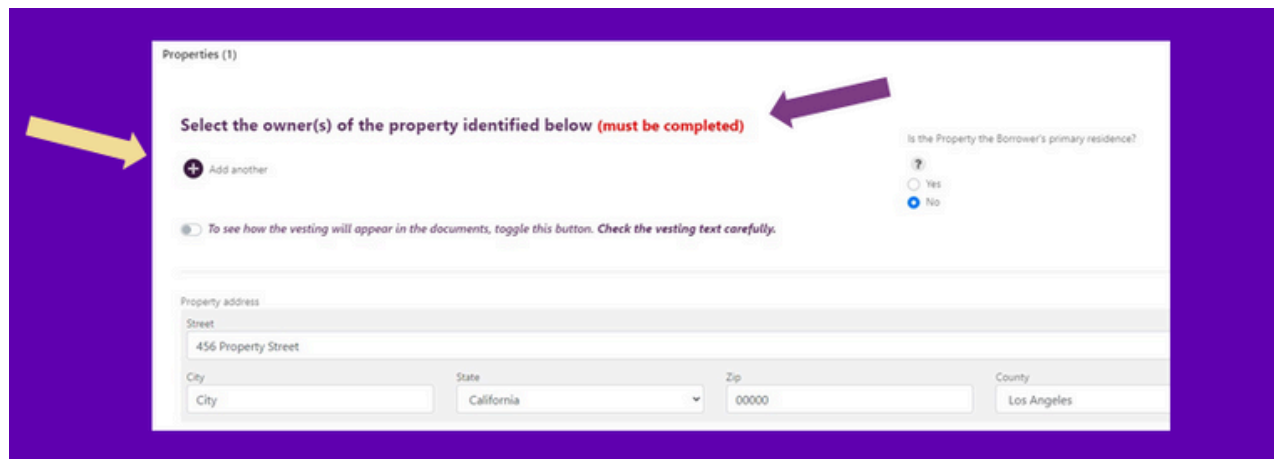
- Entity type:** A dropdown menu with "limited liability company" selected.
- Borrower Name:** A text input field containing "123 Borrower LLC".
- Organization State:** A dropdown menu with "California" selected.
- Manager/Managing Members for 123 Borrower LLC (Signers):** A section with a plus icon and the text "Add another".

A yellow arrow points to the "Manager/Managing Members for 123 Borrower LLC (Signers)" section, and a purple arrow points to the "Add another" button.

If the signature block is missing from the *Security Instrument*:

Such as a *Deed of Trust* or *Mortgage*...

- You likely need to revisit the *Property Information* page of the interview, and add in a *Property Owner*.



The screenshot shows a web form titled 'Properties (1)'. A yellow arrow points to the 'Add another' button, which is a circle with a plus sign. A purple arrow points to the instruction 'Select the owner(s) of the property identified below (must be completed)'. Below this is a toggle switch labeled 'To see how the vesting will appear in the documents, toggle this button. Check the vesting text carefully.' To the right, there is a question 'Is the Property the Borrower's primary residence?' with radio buttons for 'Yes' and 'No', where 'No' is selected. Below these are fields for 'Property address', including 'Street' (456 Property Street), 'City' (City), 'State' (California), 'Zip' (00000), and 'County' (Los Angeles).

Still have questions?

- We're here to help! Shoot an email to:



support@lightningdocs.ai